



Medicare

www.medicare.gov

This Web site should be of particular interest to all seniors. By using this site, if you're on Medicare, you can access your personal Medicare information.

There is a **need to register**. Once at the site, you need to click on **Need to Register** in the middle of the page. You enter your Medicare number, located on your Medicare card, and fill out the required information. To submit your information, click on the **Continue** button. Within two weeks, Medicare will mail you a password; however, if you provide an e-mail address when you register, your password will be e-mailed to you right away. Once you have your password, log on to www.MyMedicare.gov to access your personal information. Using [MyMedicare.gov](http://www.MyMedicare.gov) allows you to track your Medicare claims, get a copy of your **Medicare Summary Notice (MSN)** and find out which preventative services Medicare will cover for you.

If you have questions about the Web site, you can call MyMedicare's technical support hotline at **1.877.607.9663**. SHIIP (Senior Health Insurance Information Program) can also help you with [MyMedicare.gov](http://www.MyMedicare.gov); to contact SHIIP, call **1.800.443.9354**.

[MyMedicare.gov](http://www.MyMedicare.gov) is a secure online service that allows people with Medicare to access their personal information 24 hours a day, seven days a week.

The Shepherd's Center of Charlotte is an official SHIIP counseling site, which provides information to seniors by appointment. Please call **704.365.1995** and ask for Karen Eckert if you would like to speak to a counselor.